



A Griffiths Company

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ISO 9001:2015
Registered
Certificate Number
US09/74234

Quality Policy

Quality Objectives

K-TEK Carolina is committed to providing quality products that meet our customer's expectation. Through leadership, teamwork and continual process improvement, we are dedicated to providing a safe workplace while meeting the expectations of K-TEK Carolina interested parties.

- Customer Satisfaction:
 - Measured by Customer Scorecards and related documents.
 - Measured by External PPMs – PPM Goal = 175
 - Measured by maintaining and/or increasing customer base
- Product Quality:
 - Measured by Internal PPM – PPM Goal = 500
 - Measured by External PPM – PPM Goal = 175
- Productivity:
 - Measured by productivity matrix - Goal = -15%
- Delivery Performance:
 - Measured by Sales and Customer delivery reports - Goal 98%
- Safety:
 - Measured by OSHA 300, compared to Bureau of Labor Statistics industry standard for NAICS 332119, 336390, 336413
 - DART – Goal: >1; Actual: 1.35, TRIR – Goal: >1; Actual: 6.74

Scope

The scope of our manufacturing processes encompasses short and long run Stampings, Laser blanking, Mechanical Assemblies, Robotic Mig Tig and spot welding and Machining under the QMS ISO 9001-2015 standard. Responsibility for product design remains with the customer unless otherwise contractually agreed.

Approved: John Kirkpatrick

Date: 8-05-2026

General Manager: John Kirkpatrick